

Empowering Healthier Living

Kii Health's comprehensive portfolio of mental and physical health solutions provides a seamless, personalized experience that drives engagement and improves outcomes for employees while delivering measurable ROI to your organization. We deliver on our purpose of Empowering Healthier Living by combining leading edge technology with a national network of leading healthcare professionals. Our nurse navigation model ensures employees get the appropriate care they need for immediate concerns and that other health concerns are identified and addressed early on.

How We Work with Clients

Kii Health is your trusted partner for everything from EFAP and mental health support to workplace absence management, return-to-work, and other proactive healthcare solutions that keep your teams healthy, supported, and productive.

- Evidence based approach to workplace health and wellness
- Superior clinical outcomes with continuity of care across mental, physical, and workplace health and safety
- Nurse navigation at intake to guide employees through appropriate treatment plans
- Faster access to better care

- Onsite Occupational Health Practitioners
- Ergonomics/Physical Demands Analysis
- Independent Medical Examinations
- Nationwide Network Assessments
- Facilitated Return to Work
- Health Coach
- Disability Case Management
- Workers' Compensation Case Management
- Health and Safety Consultation

- Disability Case Management
- Workers' Compensation Case Management
- 24/7 Illness/Injury Phone Line
- Case Coordination*
- Nurse Navigation with Care Plan
- Health Coach
- Mental and Physical Health Treatment
- Assessments
- Surveillance



- Medical Surveillance Review Programs
- Pre and Post Offer Review Testing
- Health Coach
- Wellness Seminars
- Health Literacy
- Prevention and Health Risk Programs
- Training
- Compliance
- Ergonomics/Physical Demands Analysis
- Designated Substance Review
- Health and Safety Consultation
- Drug and Alcohol Program

- Disability Case Management
- Workers' Compensation Case Management
- Complex Medical File Review
- Health Coach
- Mental Health Support Programs
- Virtual Care Support Program
- Care Plans
- Independent Medical Assessments

Personalized and Connected Care Programs for Every Organization

We provide the most comprehensive set of workplace health and wellness services that are proven to reduce absenteeism, improve productivity, and build a stronger, healthier workforce.

Employee and Family Assistance Program (EFAP)

Improve employee well-being and engagement by providing employees and their family members with industry leading, confidential, short term, issue based counselling, accessible 24/7, for everyday life challenges, such as mental health issues, financial struggles, career support, legal concerns, or relationship issues. Employees can access counselling services in whatever mode that is most convenient for them – phone, video, or in-person.

Mental Health Support

Support employees' mental wellness by adding services that provide a connected, stepped-care approach to mental health from prevention to treatment, including Therapist-Assisted Internet-Based Cognitive Behavioural Therapy (TAiCBT), mental health coaching, virtual therapy sessions, and self guided iCBT programs. Our mental health support programs have treated over 50,000 individuals with evidence based care and measurable outcomes.

Medical Care

Reduce absenteeism by enabling your employees to access simple, fast, and effective medical care without travel time or waiting rooms. Services are delivered via live chat, phone, or video using Kii Health's proprietary medical care platform and include general medical advice, prescriptions, sick notes, requisitions for lab work and diagnostics (e.g., blood tests, x-rays, etc.), and specialist referrals.

Occupational Health and Safety

Keep your workplace and workforce safe and healthy with medical expertise to support you in managing a wide range of occupational health risks through on-site placements or virtual support. Our nurses and physicians provide case management, first aid, and on location health support, including wellness initiatives, flu clinics, and more. We also provide a wide array of health surveillance testing across Canada including fitness to work, drugs and alcohol, hearing, lung function, and designated substance regulatory services.

Disability Management

Minimize the heavy financial impact of increasing disability costs caused by chronic disease, mental health, and workplace injuries. Our program supports employees during their absence and in their return to work (when medically fit) through specialized case management. We offer a user experience tested system and a high touch approach to ensure the employee continues to feel connected to their employer through us, as well as a dedicated nurse led absence management team from the outset to support each employee's unique recovery so they can get back to work safely and sooner.

Workers' Compensation

Minimize the administrative workload of managing claims, and reduce associated costs with our comprehensive workers' compensation solution that integrates medical expertise, personalized care plans, and proactive communication to ensure employees receive the necessary care and support they need.

Medical Specialist Connect

Provide employees with timely access to optimal care with reduced wait times, more accurate diagnoses, earlier access to specialist treatment, shortened recovery time, and reduced length of medical related absence. Our healthcare navigation leverages a database of over 17,000 publicly available specialists, enabling patient referrals to qualified specialists as quickly as possible. Our program provides access to treatment 305 days sooner, on average, compared to the usual experience for specialist care.



Ready to get started?

Visit www.kiihealth.com to learn more.