

# Time to Evolve.

By offering the best in health services through an integrated, single-point-of-contact, we ensure that your employees receive the best care and support throughout every interaction. Your employee is paired with their own Nurse who works to develop a trusting, caring relationship with them.



HumanaCare  
EFAP

Medical  
2nd Opinion

Chronic  
Disease  
Management

Disability  
Support

Eldercare  
Case  
Management

>>Should an employee have a complex situation, HumanaCare is designed to provide the right services, rapidly, with a singular focus on achieving best results — the Nurse manages the entire process, navigating in partnership with your employee, from initial contact to resolution.

# Services are flexible, and always integrated.

We provide a customized solution to meet your organizational needs. Services can be purchased individually or in any combination. From there, each service request begins with a consultation with a Nurse who assesses your employee's mental, physical and work-life situation.

Service Segment	Services Included
HumanaCare EFAP	<ul style="list-style-type: none"><li>✓ Counseling and Psychotherapy</li><li>✓ Health Care Navigation</li><li>✓ Work-life Support + Lifestyle coaching</li><li>✓ Caregiving Support</li><li>✓ Addiction Services</li><li>✓ Crisis Intervention</li><li>✓ Trauma Services</li><li>✓ Financial/Legal Support</li></ul>
Medical Second Opinion	<ul style="list-style-type: none"><li>✓ Single Diagnosis and Complex Second Opinion</li></ul>
Disability Support	<ul style="list-style-type: none"><li>✓ System Navigation</li><li>✓ Appeal Support/Case Review/Return to Work</li></ul>
Chronic Disease Management	<ul style="list-style-type: none"><li>✓ Health Coaching, Drug Adherence</li></ul>
Eldercare Case Management	<ul style="list-style-type: none"><li>✓ Coaching and Concierge Services</li></ul>

## One Nurse. Period.

Each caller is assigned their own Nurse for the full lifecycle of their service experience. In the event of any future cases, your employee simply calls that same Nurse, and the cycle begins again. Each Nurse has his/her clients' full case histories at their fingertips.